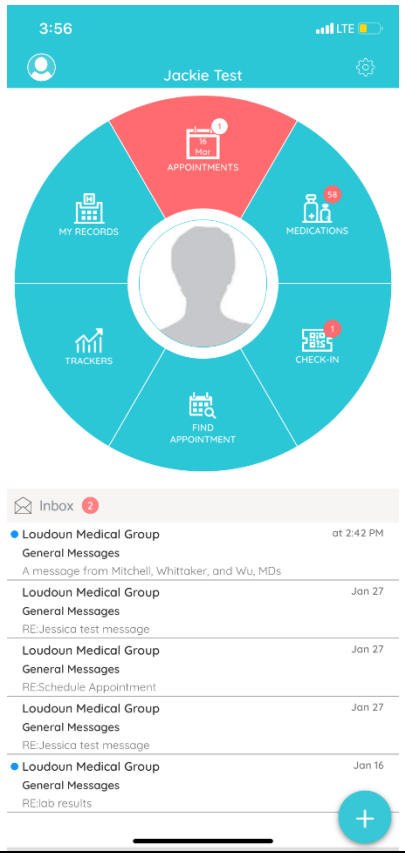
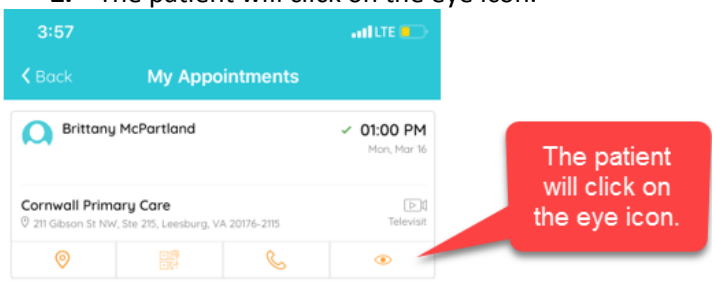
Patient Portal Workflow for Telemedicine using the HEALOW APP

Patient will open HEALOW APP. If a telemedicine appointment is scheduled it will change appointments tab to red.

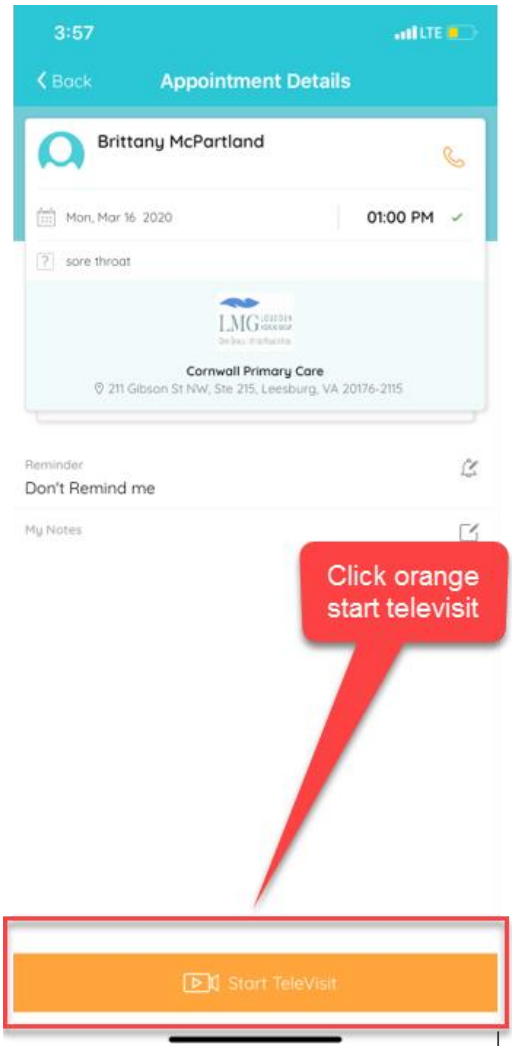
1. Click the red appointment tab.



2. The patient will click on the eye icon.

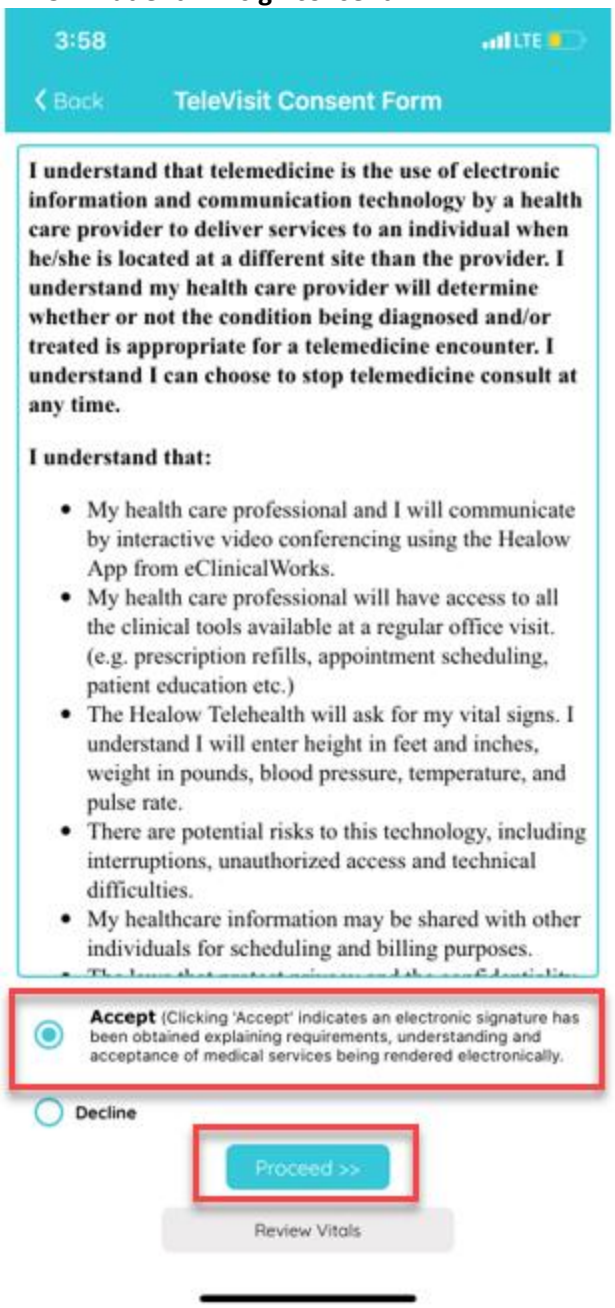


3. **Patient will click on orange button start televisit.**



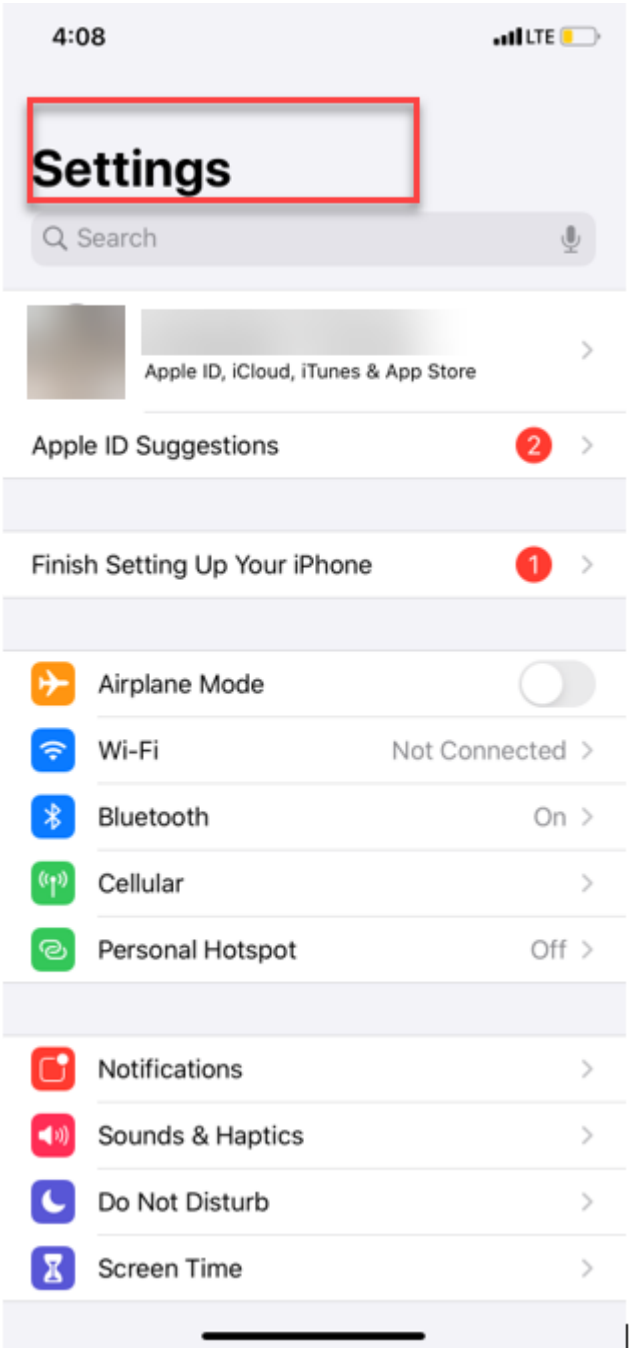
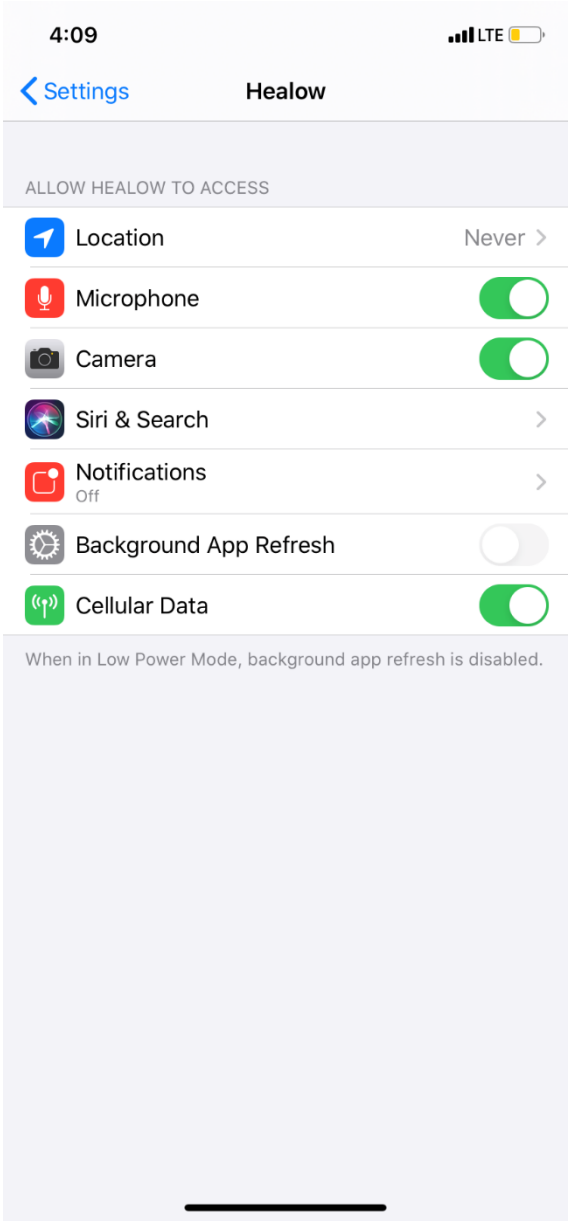
4. **Patient will enter vitals.**

5. Patient will sign consent.



6. Patient will click start televisit.

NOTE:

PATIENT NEEDS TO ALLOW SPEAKER AND CAMERA ACCESS FOR HEALOW APP.

If this step is missed while starting tele visit then the patient can go to their settings.	Scroll to the bottom of setting to locate the HEALOW APP. Click on the APP to enter the settings for the APP. Turn on camera and microphone